

RFID Health Monitoring Service



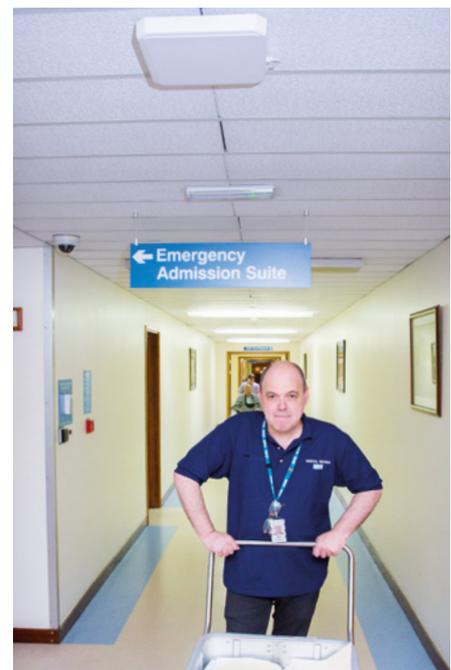
MONITORING YOUR IFITTM RFID NETWORK

Monitor the uptime of your RFID network and receive notifications whenever a fault causes a service interruption.

6PM's logistics management tool, iFITTM enables clients to efficiently track and trace physical items using a network of RFID sensors. We appreciate that, while very rare, sensor and reader outages can happen and that not all of our clients have the resources necessary to constantly monitor their network for faults. 6PM can help.

6PM's **RFID Health Monitoring Service** is designed to limit our clients' exposure to system outages. Situations may arise where part of the RFID network has become unresponsive and potentially starts to miss item movements. The **RFID Health Monitoring Service** works by constantly interrogating the RFID network for hardware faults.

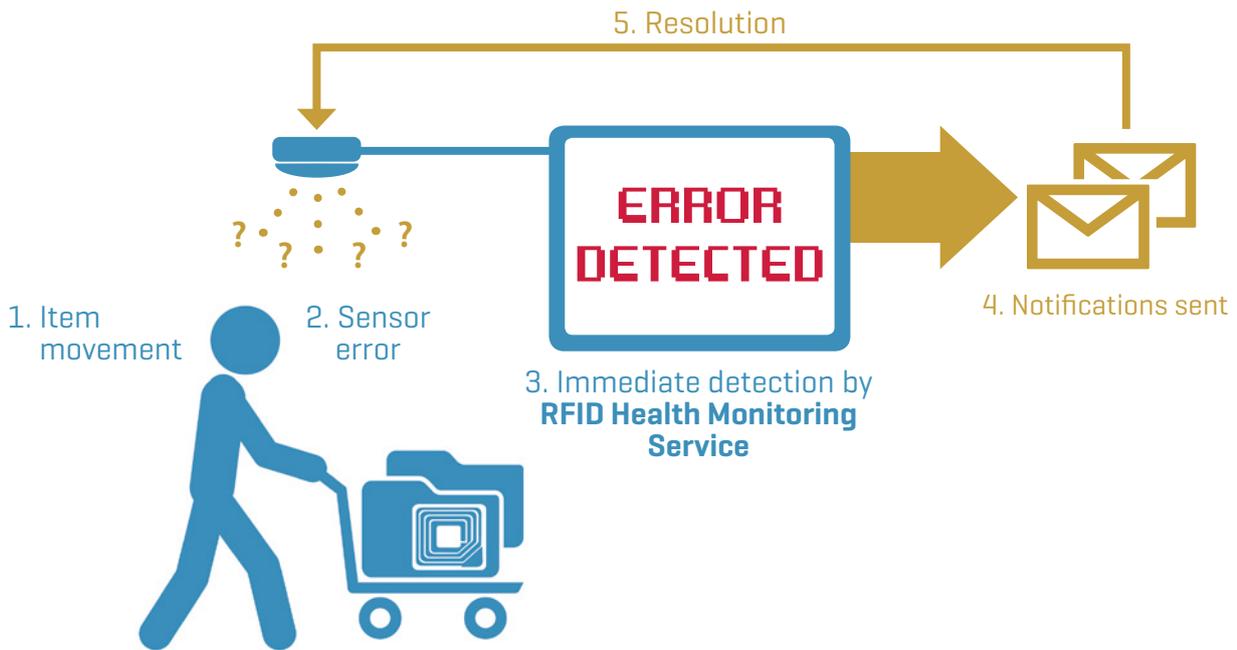
Following implementation, the service runs in the background monitoring the RFID network. A report detailing the checks made and their outcomes can be issued monthly, giving a complete picture of the network's status. The service provides regular notifications indicating that the network is operating as expected and issues exception notifications when a failure is detected.



Why use this service?

As an iFIT client, failure to spot a network error or reader fault can lead to unexpected costs such as:

- Items being removed / lost from the hospital without management's knowledge.
- Items being moved and not traced, leading to additional effort to relocate them.
- Disconnection of the RFID server / iFIT can lead to queuing of a backlog of data. This can lead to expensive corrective actions especially if there is significant lead time before the problem is detected.



If a hardware failure is detected then an email or text message is sent informing the trust of the failure. This fault can then be raised with the organisation's support infrastructure and follow the normal escalation route for such issues.

Note: This service is currently available for sites operating standard Impinj hardware. For more information regarding other hardware vendors kindly contact our sales team.



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Whilst every effort has been made to ensure that the contents herein are correct, this document is to be considered to be solely for information and general guidance purposes. In particular, the features, characteristics and performance levels described in this document may depend on a number of criteria such as the specifications of the technical infrastructure put in place.

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AND FOR A PRODUCT DEMONSTRATION

UK: +44 (0)128 372 2150
Ireland: +353 6140 0033

e: info@6pmsolutions.com visit: www.6pmsolutions.com



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