Idox Health Hosted Solutions

Lilie Technical Specifications

Lilie is available as a hosted solution delivering the cost savings you need whilst streamlining your service.

Lilie is the market-leading clinical management software solution for use by discrete or integrated Sexual Health and Contraceptive & Reproductive Health services. Our hosted solution is specifically designed to support multi-disciplinary teams treating sexual health and HIV patients.

Hosting provides for a simplified maintenance program and easy administration of updates when required. All the cost savings are passed on to you, allowing you to benefit from significant cost reduction compared to an on premise installation.

Hosted Solutions Benefits

Our data centres are able to provide more bandwidth to deliver the fastest possible services to our clients.

Reduced costs	Your Lilie application is delivered to your users without the need to invest in your own servers, infrastructure or complex networks. There are no costs for hardware, repair, replacement, cabling, cooling, space or expensive skills. All you need is a Windows 7 or higher environment and an active connection from the client computer to the N3.
Data is secure within the N3 network	Lilie is hosted in two Tier-Three, Active-Active data centres across two geographic locations. We provide you with the peace of mind that if one site incurs service disruption the second will take over automatically, ensuring that you are up and running again with minimum disruption. Both data centres are connected to the N3 secure network and serve the application through RDS using SSL to ensure that all data in transit is encrypted.
Fully managed hosting for the highest levels of performance & uptime	Lilie is configured to load balance across our two data centres and is replicated in real time. Should one of the data centres fail, users will automatically be connected to the other ensuring no downtime and no data loss.
Back up & replication	The databases are backed up daily and have a retention period of 30 days. Back up and replication can be managed using standard Microsoft tools already familiar within the trusts IT department.
Improved business continuity	Idox Health can complete all migration work out of hours to minimise any impact on end users upon migration to the cloud. We offer 24/7 infrastructure support and 99.99% uptime.
Improved speed & IT reliability	The Idox Health cloud offers Lilie users a live and a training database, giving you the ability to test any new version of Lilie as it is released. Upon successful sign off after User Acceptance Testing, Idox Health can schedule migration to the next release overnight.

Our Data Centres

» N3 Connection - Connection to application happens on SSL

» Tier 3 DC

» ISO 27001 compliant

» Application is hosted using Microsoft RDS

» Backend is on a completely redundant SQL Cluster

» All Data is encrypted at SAN level

» 24/7 CCTV / Access Control

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