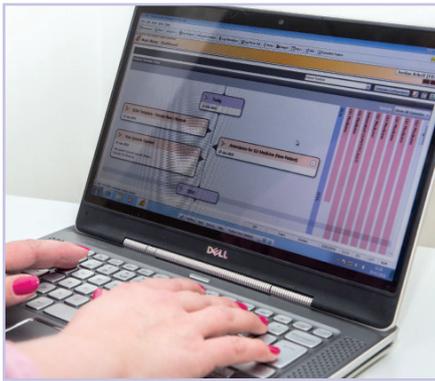# Lilie

an **idox** solution

Sexual and Reproductive Health Software

Specifically designed to support multidisciplinary teams treating sexual health and HIV patients whilst streamlining your services and delivering the cost savings you need.

Lilie is a fully scalable Electronic Patient Record System (EPR) used to capture outpatient activity, diagnoses and treatments for genitourinary medicine (GUM) patients. Having patient data in an EPR system provides the clinic team members with fast access to patient records and greatly reduces administration functions. All audit and quality measures are incorporated automatically to reduce clinical risk and improve the quality of the sexual health service.

Ensuring patient safety whilst maximising clinical efficiency

"Lilie was a very good investment for our sexual health clinic. I would recommend it to anybody. It has improved the productivity of all members of staff and taken an awful lot of stress out of the job."

Clare Pope
ICT Lead / Administration Manager
Northumbria Healthcare NHS
Foundation Trust

Reduces spread of infection	Through the use of the patient communication modules such as SMS text messaging, services can ensure that patients are made aware of any test results as soon as they are received by the clinic, potentially reducing the onward spread of the infection.
Accessible anywhere	Lilie is available as a web based platform and the cloud allowing access to different users over the internet. This ensures improved availability, no costly client installations and access from any trust computer or device.
Speeds up data collection	The patient data you collect during your general working day is input into the EPR easily. The software and the dynamic screens change, validate and evolve as you enter this data.
Maximises patient convenience	The display of key patient information ensures clinical safety while speeding up consultations.
Ensures accurate recording of data	Data is input during the consultation whilst ensuring the right questions are asked at the right time, reducing transcription errors. Written notes and illegible handwriting are a thing of the past.
Simplified deployment, maintenance & painless upgrades	The Lilie hosted solution can be deployed easily since no client terminal installation is required, drastically reducing the initial investment in IT infrastructure. The hosted solution ensures software updates and backups are carried out "behind the scenes", reducing the costs associated with client installations and reducing the involvement of IT department resources. This also means that when the number of users increase, no further investment in hardware, bandwidth or resources is required.
Fast and Accurate reporting	All the dynamic consultation forms can be printed at the touch of a button. This includes labels and sections populated during the consultation ensuring complete audit of the appointment.
Supports the clinical team deliver the best quality care	All patient data is automatically inserted into the EPR, saving clinic time and improving patient care.
Configure Lilie to meet your service requirements	Create, modify and configure consultation screens for your healthcare professionals with Lilie's simple dynamic forms editor. Lilie also has a set of pre-configured tools for your consultation forms.
Intuitive & easy to use	The consultation screens are user friendly and data can be easily collected. Lilie is so intuitive you will reduce your training needs.

How does Lilie work?

Lilie opens up the patient record, giving visibility to all electronically recorded information. At a glance, healthcare professionals can review previous consultations, test results, referrals and written correspondence, previously prescribed medication, statutory reporting ie HARS, SRHAD and GUMCAD, ad hoc report generation - in a secure manner. Lilie core has many optional features providing for all your standard administration, communication and reporting needs. Modules are sold on a flexible basis according to your service requirements.

Contraceptive & Reproductive Health Module

This optional module helps you manage the high volumes of data which are collected by modern busy clinics whilst satisfying your SRHAD (Sexual Reproductive Health Activity Dataset) national requirements.

» Flexible interface enables you to configure assessment templates to best suit your needs.

» Maintains a detailed contraceptive health history and treatments issued to patients including the consultations provided.

» Produces statutory reports quickly and easily including KT31 reporting.

» Easy-to-use intergrated appointments function.

» Supports real-time management of walk-in patients.

Lilie Chlamydia Screening Module

Efficiently captures all National Chlamydia Screening Programme (NCSP) data required to identify and monitor the spread of Chlamydia. The software allows your service to meet the high volume of data recording required for NCSP standards ensuring a more efficient patient notification process.

» Reduces admin time by eliminating manual processes.

» Increase data accuracy and security as data from outlying screening centres is received electronically.

» Reduces data duplication and transcription errors as data is captured just once - at point of care.

» Provides full partner recording and reporting functions supporting clinical staff to identify, monitor and control the spread of Chlamydia.

Virtual Clinic Link

A complete online booking solution which maintains the appearance of your clinic branded website. Your patients will be able to connect with your service 24/7, have the privacy to enter personal data securely from anywhere whilst booking an appointment online, Your website will be able to triage the patient and allocate them an appointment with the most appropriate healthcare professional.

» Reduces second appointments as patients are seen by the most suitable healthcare professional on their first clinic visit.

» Reduces staff intervention as a patient record will already have been created along with the triage details and reason for appointment, before he/she arrives at the clinic.

» Increases the volume of patients attending the service as information and bookings can be made out-of-office hours.

» Meets the demands of modern access to information as patients expect access to sexual health information 24/7 from wherever they are.

Lilie Order Communications

Lets you request laboratory tests and receive results electronically, via a digital interface through most laboratory providers.

» Automatically prints out labels and lab forms.

» Test results are automatically entered into the patient record and sent directly to the patient.

» Logon to third party lab software via Lilie.

» Reduces clinical risk associated with mismatched or missing results.

» Identifies results that are lost in transit.

» Enables laboratory performance monitoring.

Lilie Prescribing

Allows you to prescribe for your patients and records the data in their patient record.

» Accurate generation of prescriptions with options to print and/or issue a script.

» Inbuilt dm+d database.

» Access to a list of items regularly prescribed per location.

» Allows multiple items to be prescribed/issued on one script.

» Automatic recording of treatments for reporting.

» Allows for recording of batch numbers and expiry dates.

» Historic time line of items prescribed per patient.

Lilie Laboratory Link

A solution which electronically receives test results from the laboratory. Once the laboratory has the results they are sent electronically into Lilie and automatically entered into the patient record. The patient record will then show a detailed test result history allowing you to look at trends if needed.

» Matches results with patient and imports into patient record.

» Reduces manual intervention and human error as results are imported automatically.

Lilie Collect

Captures sexual health data on a secure hand held device in an outreach environment, decreasing clinical risk as paper notes are not moved between sites. Lilie Collect captures data in real time and greatly reduces hours spent having to transcribe and input data when returning to the clinic.

» Prevents duplication of effort. Paper records don't need to be entered into patient record when staff return to the clinic.

» Increases data accuracy as written notes and illegible hand writing do not need to be interpreted by administraion staff back in clinic.

» Data is securely locked on the hand held device.

» 3G or Wifi connectivity.

» Offline mode can synchronise data when returning to the clinic, ideal for areas with no 3G or Wifi connectivity.

Online Booking

Offers patients a discreet, more convenient and alternative route to treatment without staff intervention. Online Booking gives them a secure, simple and immediate response to appointment bookings 24/7, reduces management costs and improves patient satisfaction.

» Reduces phonecalls and visits to schedule appointments.

» Reduces DNAs as patients are reminded of the appointment by a SMS text or email.

» Unlimited locations, unlike other providers.

» Available appointments are displayed in real time. In addition, clinic staff have full control over the appointments and can book these slots as required.

Lilie Touch

Bringing together modern touchscreen technology and sophisticated data capture, Lilie touchscreens can efficiently manage walk-in clinics and allow patients to self-register their arrival for booked appointments. The easy-to-use, multilingual solution collects patient demographic and contact information as well as sexual history.

» Consultation time can be reduced as key patient data is available ahead of consultation.

» Faster throughput means more patients can be seen therefore increasing clinic revenue.

» Improves data accuracy.

» Automatic triage at time of registering.

Lilie Text (SMS Text Messaging)

Enables patient communcation via SMS. Appointment reminders or test results can be sent as a generic message or be personalised depending on your service requirements.

» Timely, direct and auditable communication with patients.

» Cost efficient.

» Can be used for operational purposes (e.g. changes to clinic opening times or launch of new services), patient recall, result notifications and appointment reminders.

» Reduces DNAs.

idox health
an idox company